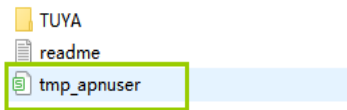**Q: Why the camera no network service?**

A: The camera does not recognize the APN information of the SIM card. Take out the SD card inside the camera, you can see the file named tmp_apnuser. Open it, fill in the correct IMSI and APN information into the form(You can see the IMSI of the SIM card in the top right corner of the camera screen), if the account number and password are blank, you can leave it alone. Then save the file to the SD card and restart the camera. Please do not change the file name and format when saving the file

imsi	apn	username	password	timezone	operators	country	auth
52505	bicsapn			8			0