

# Dear customer

thank you that you have chosen EVOLVEO mobile

# Here are some recommendations related to its safe use:

- EVOLVEO StrongPhone X4 is designed to be a much more durable than a regular phone, however, it is not completely
- EVOLVEO StrongPhone X4 complies with IP68 certification. However, even this compliance doesn't assure it's complete waterproofness.
- It is crucial to keep the microUSB port clean and earphones port sealed, as well as to keep all screws on the rear side firmly tightened, in order to maintain the water and dust resistance of the phone.
- Given many different possible modes of operation (e.g. sealed earphones port) we are not responsible for liquid
- The phone screen is made out of a hardened glass, which can break upon hitting hard surface, when exposed to a strong impact, or when the screen is being bent or otherwise deformed. In case the screen is damaged, do not attempt to repair it. Glass broken as a result of a misuse or abuse is not a subject to warranty.
- Clean the cellphone immediately if it gets in contact with products which can cause stains, such as ink, color, makeup, food, oil, etc. Disconnect all cables, turn the phone off and use a soft, damp cloth. Do not use window cleaners, household cleaning products, aerosol sprays canisters, solvents, alcohol, amoniac or abrasives.
- This phone is a complex electronic device, therefore it should be protected against impact and electromagnetic field effects, has limited resistance to metal dust or other metal particles.
- In case your phone falls in water, do not press keypad buttons, immediately brush it with a dry cloth, remove the battery and let it dry before turning it back on again.

- Do not attempt to dry using external heat source, such as microwave or a hairdryer.
- EVOLVEO StrongPhone X4 is intended for use in operating temperatures from 0° to 40°C and can be stored in a temperature range from -20° to 45°C. Lower or higher temperatures can affect the phone operation or battery life. ■ Do not use outside during storm, we hold no responsibility for eventual device damage or injury caused by such
- Do not puncture the speaker, do not insert any objects in
- Do not paint the phone with color as this can affect the phone functionality and waterproofness. ■ EVOLVEO StrongPhone X4 was tested in compliance to EU
- radio waves, WiFi, Bluetooth and SAR standards. In case you want to limit the effects of high-frequency energy, limit the duration of your direct exposition to the electromagnetic emissions, e.g. by using a Bluetooth hands-free set or keep a greater distance between your body and the cellphone. ■ Never attempt to repair the phone by yourself, any disassembly can lead to a damage of the device, which is not covered by the warranty.
- Manufacturer, resellers and vendors hold no responsibility for any data loss and direct or indirect damage, related to the use of this phone, no matter how exactly it is caused.

# Troubleshooting

# Phone cannot be turned on

- Hold the Power ON/OFF button for at least 10 seconds. \* Charge the battery, first charge for about half an hour, then disconnect the charger, reconnect it again and finish the
- \* Check or replace the SIM card

# No sound can be heard

Make sure the volume isn't on minimum \* Make sure the phone isn't in "Airplane mode"

### Mobile phone turns off automatically, freezes or restarts \* Make sure the auto-turn off feature is turned off

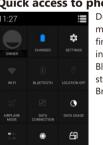
#### \* Return to Factory settings (Settings > Backup & reset > Factory data reset > Reset phone) The phone behaves unexpectedly, some required

#### actions can't be carried **RECOVERY MODE (revert to factory defaults)**

#### Settings > Back up and Reset > Factory data reset Erase all data on phone

#### The phone will be reverted to default factory settings, all passwords will be lost, as well as installed apps, etc.

## Quick access to phone settings



Drag the top information bar in nain screen down with your finger in order to show nformation such as WiFi, Bluetooth, GPS or Data transfer status, Audio profiles, Brightness, Phone settings, etc.

Android OS was designed by Google and therefore it's possible to find some of its applications in phone (such as Google Gmail, Google Maps and more). Other apps can be installed using Google Play, in order to do so it's necessary to set up a Google account (Settings->Accounts and Sync->Add account.)

### **SAR** information

■ Head/10 g: max. 0.30 W/kg ■ Body/10 g: max. 0.73 W/kg

## The guarantee does not apply to:

- installation a different firmware then the original EVOLVEO factory firmware or ROOT of Android OS ■ electromechanical or mechanical damage to the phone caused by improper use by the user (such as cracked screen or touch screen, cracked the front or back cover of the phone, damaged microUSB connector, slot for a SIM cards, microSD card slot, headphone jack, etc.).
- damage to the speaker and headphone caused by metal particles
- damage caused by natural causes such as fire, water, static electricity, high or low temperature etc. ■ defects caused by normal usage of phone
- unauthorized repair damage
- phone firmware if that requires updating because of
- changes in the parameters of mobile networks ■ defects of mobile phone operator network ■ battery, if after 6 months of usage has not adhere
- to its original capacity (warranty for the battery capacity is six months) ■ willful damage

## Customer service

Repairs and service may only be performed by an authorized service location for phones EVOLVEO can damage your mobile phone and lose your warranty.

The symbol of crossed out container on the product, in the literature or on the wrapping means that in the European Union all the electric and electronic products, batteries and accumulators must be placed into the separate salvage after finishing their lifetime. Do not throw these products into the unsorted municipal waste.

## **(!)** C € 0700 **DECLARATION OF CONFORMITY**

Hereby, the company ABACUS Electric, s.r.o. declares that GSM mobile phone EVOLVEO StrongPhone X4 is in compliance with the requirements of the norms and regulations, relevant for the given type of device.

The complete text of Declaration of Conformity can be found at ftp://ftp.evolveo.com/ce

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